**Shell Lubricants** 



### Shell LubeCoach

## empowering your team with knowledge

#### Training your team to deliver improved performance

Lubrication can play a decisive role in minimising the potential for breakdown and maximising asset life. This readily translates into a competitive advantage, especially when unscheduled downtime is increasingly costly. All your staff need is the right training.

Shell Lube **Coach** is a quality training programme specifically designed to empower your staff to deliver the benefits of a well designed lubrication plan. The course content is modular and specifically designed to suit your needs and those of your staff.

Delivered by technical experts with substantial field based experience, courses are workshop based offering immensely practical insight in to best practice techniques, distilled from know-how gained across the Shell global network.

Through Shell Lube **Coach** training, your employees will come to fully realise the importance of lubrication in the successful day-to-day operation of your facility, and they will gain the knowledge they need to make informed decisions that result in longer lubricant and equipment or component life.

Train and equip your staff to realise the potential benefits of a fully optimised lubrication plan and ensure that you get maximum return from your investment with a better qualified team.

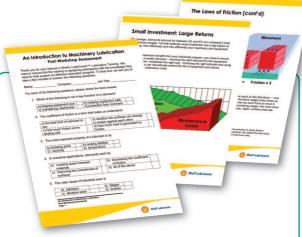
Shell Lube**Coach** will help you give lubrication the importance and focus it needs to ensure your operation runs smoothly and efficiently.

#### Hear it from the experts

Shell has a team of field based technical experts that have in-depth lubricants and application knowledge. Our experts are very well versed in maintenance and lubrication best practices, having worked with leading global manufacturers. Shell wants to share this expertise with our customers through Shell Lube Coach, a comprehensive package of lubrication training catering for all levels of personnel.







These bespoke courses are tailor-made, they include modules on:

Module 1: Introduction to machinery lubrication

Module 2: Machinery lubrication best practices

Module 3: Heavy duty engine oils

Module 4: Hydraulic fluids

Module 5: Gear and transmission fluids

#### Other subjects covered:

- ✓ Storage and handling
- ✓ Health and Safety
- ✓ Application of lubricants
- ✓ Trouble shooting

## Lubrication training designed to work for you

Some of the key features of the Shell Lube **Coach** training workshops include:

- You choose who should attend: Shell provides pre and post-assessments so that you can determine which of your employees should attend which modules.
- Your schedule/your location: To facilitate the training of all members of your team, Shell can bring the Shell Lube Coach workshops to your location. You benefit from the elimination of travel expenses and a reduction in lost production time, allowing you to train more employees at once.
- Time efficient: Shell LubeCoach workshops are usually half to one day in duration, typically accommodating up to 12 people. Presented in a short, concise format, these sessions give the vital, practical and technical knowledge to give you a world class lubricants programme.
- Top quality expertise: Your team benefits from exclusive access to Shell's technical experts who will conduct the training. The workshops promote discussion about the issues/problems in your operation, giving us a unique opportunity to solve them together.
- Promotes a team environment: By learning together, all employees are equally well-informed and a more cohesive team approach will develop, resulting in a more effective organisation.

#### **How it works**

Shell Lube **Coach** is structured to take your staff along a clear learning path, from fundamental lubrication principles to best practices.

- Modules are designed to give participants a broad base of knowledge, while enabling them to put their learning into practice between sessions.
- A pre-assessment of your team is carried out to ensure that each individual receives training at the appropriate level.
- Post-assessment is provided giving you a tangible measurement of the training benefits.

#### Investing in the future

Providing training instills in your staff a sense of pride and commitment to the improved performance of your operation. This results in a better-informed working environment where precision and best practices can be employed by all team members.

Shell Lube **Coach** is a high quality lubrication training package that provides members of your team – from the newest to the most experienced employees – with ongoing knowledge and skills that will enable them to take your business to a new level of operational effectiveness and efficiency.

### Shell LubeCoach benefits at a glance

When you invest in Shell's lubrication training, you are investing in your company's future. Providing training instills in your staff a sense of pride and commitment to the improved performance of your operation. Shell's lubrication training will create a better-informed working environment where all team members can employ best practices.

- A high quality lubrication training package providing your employees with the knowledge and skills to improve efficiency
- Training sessions conducted by Shell experts, well versed in maintenance and lubrication best practices
- Flexible package that recognises that every company's training needs are unique
- Will deliver real value and cost savings to your organisation

# The most important opinion What our Shell LubeCoach customers say:

"The Shell LubeCoach training's great because it gives new employees a general overview of lubricants and how they work and it gives them direct access to Shell technical staff.

I've received lubricant training in the past, where they would just send someone out to show a movie and at the end they'd ask if you had any questions. The Shell training was way better because it was more one-on-one, and there was lots of discussion between the presenter and the participants." **Gary Cookson, Commercial Sales Representative, Bluewave Energy** 

The Newmont Ghana Gold - Learning and Development Department would like to acknowledge the success of the recent Shell Lubrication Module 1 Program, presented at the Ahafo mine Maintenance Training Room.

"The feedback from the course participants has been very encouraging and we believe that the learning outcomes will go a long way to improve their skills, knowledge and ability to support our maintenance program.

We are looking forward to working together, with further futuristic programs that will support pre-requisite knowledge required to enhance skill development on the application and handling of lubricants. We want to thank the entire Shell Site Management for the good initiative in this very important area." Victor Asare Gyapong, Mine Maintenance Training Coordinator – Newmont Ghana Gold Ltd.



'Shell Lubricants' refers to the various Shell companies engaged in the lubricants business.

# Find out more - talk to Shell Lubricants

Please contact your local Shell Lubricants representative for delivery of a first-class, national and global integrated lubricants service. The Shell Lubricants Services offer also includes LubeMatch, LubeAdvisor, LubeExpert, LubeAnalyst, LubeClinic, LubeVideocheck, LubeReclaim and LubePlanner.

